

The terms and conditions of FantasyCon AG (organiser) for ticket purchases and visitors.



Please note before purchasing your ticket:

Buy tickets only at our official ticket distributor Seetickets/Starticket; we warn against overpriced or even invalid tickets from dubious „secondary dealers“.

FANTASY BASEL – The Swiss Comic Con is designed to be a pleasant and positive experience for everyone. We therefore ask that you comply with the following rules:

Respect: You may only take photos of cosplayers, stands and visitors with their consent. We respect all peaceful people, irrespective of their religion, sexual orientation or lifestyle. We will not tolerate any discrimination and expect visitors to behave respectfully towards one another.

Any sound, image and video material taken at FANTASY BASEL – The Swiss Comic Con may only be used for private and non-commercial use. If you wish to use photos and films on social media platforms, you must first obtain the consent of the persons shown.

The instructions from the event organiser and its personnel, including the security staff, must be followed at all times; visitors (incl. bags) will be checked at the event entrance. No food or alcohol may be taken into the event (max. 1 plastic bottle of mineral water per person and drink / food for children up to 9 years), nor any items for sale. Lost or damaged tickets/entry wristbands cannot be replaced.

Even if you have a valid ticket, you may be denied entry to FANTASY BASEL – The Swiss Comic Con if you do not comply with the cosplay rules or the weapons regulations, or if you do not adhere to the regulations/guidelines stipulated by the event organiser. If you are denied entry, you will not be entitled to a refund for your ticket.

We ask all cosplayers to adhere to the Insignia Act, which forbids the display of certain signs and symbols. We also do not allow any symbols used by extreme organisations.

Weapons: Cosplayers must observe our weapons regulations www.fantasybasel.ch. Switzerland is not a member of the EU; please note this when coming from overseas and crossing the borders. Unpacked weapons and weapon-like objects are not permitted in public areas or on public transport. You will be denied entry if you have prohibited weapons on your person.

There is a ban on face coverings in public places (and on public transport) in Basel. Please make sure that you always remove any face masks, helmets, etc. before entering any business premises, shops or restaurants within the city of Basel. Cosplayers are liable for any costs caused by themselves for third parties.

Cloakrooms: There is a changing room available for cosplayers. Neither the event organiser nor the venue company shall be held liable for any items that are handed in to the cloakroom. Soiling and damage on the premises, in particular the toilets, will result in confiscation of the person's ticket and the person will be charged for the work required to restore the facilities to their original state.

Dogs and other pets are not allowed onto Messe Basel premises.

Children: We kindly request that parents note that some cosplayers and exhibition articles might not be suitable for small and unsuspecting children, and some may even make children cry. Adolescents up to the age of 14 may only enter if they are accompanied by a parent or guardian.

Tickets allow holders to gain entry to the Messe premises, but not to individual autograph sessions, photo sessions and side events. There we will aim to keep the prices of the entrance tickets reasonable. Therefore, the people who wish to attend autograph sessions and side events must pay for them.

Access to certain halls may be restricted if there are already too many visitors in any particular area. You will not be entitled to a refund of your ticket price if you have been required to wait or if certain areas have been closed.

The programme announcements published ahead of the event are not binding and may be changed or cancelled without notification by the event organiser.

Photography and filming: At the FANTASY BASEL – The Swiss Comic Con, FANTASY BASEL and various media take photos and film. The recordings made by us are also used for advertising purposes and our own products for the FANTASY BASEL – The Swiss Comic Con and the ZÜRICH GAME SHOW. Photography and filming for private purposes are only permitted in public areas of the event. If the photo/film material is to be used commercially, prior approval must be obtained from the organizer.

Postponement / Cancellation: If the events have to be postponed or get canceled, or if access is refused due to our provisions, there is no claim to compensation. Ticket costs will only be reimbursed if the trade fair has to be canceled or postponed entirely and solely if the tickets were purchased from our official sales outlets at the original price and there was no exclusion due to our provisions (e.g. cosplay or weapons regulations, etc.). Any claims of the visitors against the organizer such as in particular and non-exhaustive claims for reimbursement of expenses (e.g. travel costs, hotel costs, costume costs, test certificates, etc.) that the visitor has already made for a visit to the fair are excluded.

Admission requirements: A Covid certificate (vaccinated, tested, recovered) is required for those 16 years of age or older (date of birth prior to 11/10/2005). The certificate is only valid together with an officially valid ID (with picture). Adolescents also need an identity card. For individual areas a mask obligation can be necessary (further regulations by the authorities reserved).

For example, while entering the hall, everyone is required to wear a mask until AFTER the ticket check. After the ticket control, masks are no longer required in the halls. (Further regulations by the authorities reserved).

However, we recommend that you wear a mask for longer conversations and in areas where it is not possible to keep your distance. Netiquette: When talking to people who do not belong to your environment, please wear a mask. This applies especially to contact with staff, artists, cosplayers and in the autograph area.

Admission to FANTASY BASEL may be denied - despite a valid ticket! - if the cosplay rules or the house rules are not observed. There is no entitlement to a ticket refund in the event of admission refusal. We ask all cosplayers to abide by the insignia law (Abzeichengesetz), which prohibits the display of certain signs and symbols. We do not allow symbols of extreme associations.

Protection Concept: Please follow the rules of conduct and the protection concept (will be published shortly before the event, depending on official orders) as well as the general Covid rules and stick to them.

Further information can be found here: <https://www.fantasybasel.ch/besucher/tickets/>

The event organiser may change and adapt the terms and conditions at any time (publication on site or at www.fantasybasel.ch)